

TURBO VENTURA WARRANTY

CSR Building Products (NZ) Limited t/a CSR Bradford ("CSR Bradford") warrants the Turbo Ventura turbine ventilator ("Product"), for a period of FIFTEEN (15) YEARS from the date of purchase subject to the terms and conditions set out below;

In the event of a failure or defect in respect of material or manufacture of any part of the Product during the warranty period, CSR will at its option replace or repair the faulty part ("Warranty").

This Warranty is in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the Warranty relates. This Warranty is subject to the following terms and conditions:

1. The Warranty only applies to the original installation of the Product.
2. The purchase receipt must be provided to CSR Bradford to make a Warranty claim.
3. The Warranty covers faulty materials or manufacture which a) prevent the quiet operation of the Product b) prevent the rotation of the Products c) affect the physical integrity of the Product, in a manner which is detrimental to Product performance.
4. The Product must have been installed strictly in accordance with CSR Bradford's published fixing instructions.
5. This warranty does not cover defects to the Product caused or contributed to by:
 - a) wind speeds of 206km/h or greater;
 - b) faulty installation;
 - c) incorrect handling;
 - d) usage outside of the purpose of ventilating the roof space of a residential building;
 - e) damage caused by foreign objects, projectiles or debris (including hail or storm-related debris); and/or
 - f) modification without the authorisation of CSR Bradford;
6. The material from which the Turbo Ventura turbine is made is pigmented to ensure colour fastness. Some fading may gradually occur. If the basic colour is maintained and the fading is no greater than would be expected from the roofing material on which the product is installed, this is not considered a product fault or failure.
7. For warranty service any defect must be advised to CSR Bradford in the manner set out in this Warranty.
8. CSR Bradford, at its discretion may simply supply a replacement Product or repair the faulty part. Installation services required for the installation of the replacement or repaired part are not included in the Warranty.

The following statement is provided where the Product is supplied to a buyer who is a "consumer" under the New Zealand Consumer Law: Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Other than as expressly set out in this Warranty, and the warranties that can not be excluded under The Consumer Guarantees Act 1993 (NZ) (and any other relevant New Zealand law), CSR Bradford excludes all other warranties and guarantees with regard to the Product, including all implied warranties and guarantees.

To the extent it is able to do so, CSR Bradford excludes all liability for loss and damage (including consequential loss) where the Product is a good other than of a kind ordinarily acquired for personal, domestic or household consumption.

To the extent it is able to do so, CSR Bradford excludes all liability for labour and other costs associated with the removal or re-installation of the Product that may be required as a consequence of any claim under this Warranty.

To make a claim under this Warranty, you must contact CSR Bradford on any of the contact details below. All expense of claiming the Warranty will be borne by the consumer making the claim.